

## DEPARTMENT OF THE NAVY, OFFICE OF CIVILIAN HUMAN RESOURCES (OCHR)

Overseas Program Center Europe, Africa, Central,

Human Resources Office (HRO), Sigonella, Italy

## VACANCY ANNOUNCEMENT: LOCAL NATIONAL POSITION

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|  | Announcement #   | LN26-506533  |              |             |  |  |  |
|  | Position   | COMMUNICATIONS ASSISTANT, UA-0394-05/04  |              |             |  |  |  |
|  | Salary Range   | UA-05: €2,547.82 – €2,778.71 per month plus applicable allowances<br>UA-04: €2,672.37 – €2,924.57 per month plus applicable allowances |              |             |  |  |  |
|  | Opening Date   | 27-JAN-2026  | Closing Date | 31-JAN-2026 |  |  |  |
|  | Location   | NAVAL COMPUTER AND TELECOMMUNICATIONS STATION, U.S. NAVAL AIR STATION, SIGONELLA, ITALY  |              |             |  |  |  |
| Notes  | <ol style="list-style-type: none"> <li>1. Please read page two (2) of the announcement "Instructions for Completing the Employment Application", before submitting your application.</li> <li>2. Applications must be completed and submitted in English.</li> <li>3. Applicants must be able to read, write and speak fluently in both English and Italian.</li> <li>4. This is a Permanent Full-Time position.</li> <li>5. Selectee will be required to favorably pass an alcohol test, a physical examination and security background check as a condition of employment.</li> <li>6. Position is subject to random alcohol testing in accordance with Italian Law 81/2008.</li> <li>7. This position may be filled at the lower or higher level. If filled at the lower level, incumbent may be non-competitively promoted to the full performance level upon meeting eligibility and qualification requirements and based upon recommendation from supervisor.</li> <li>8. May be required to work on holidays and rest days.</li> <li>9. Some walking, bending and vehicle driving may be required.</li> <li>10. Some outside work is required in which the incumbent would be subjected to seasonal temperatures/elements.</li> </ol>   |  |              |             |  |  |  |
| Who May Apply  | Citizens of a European Union member state except those applicants also holding citizenship of the United States of America.  |  |              |             |  |  |  |
| Description of Duties  | <p>Incumbent provides necessary expertise to receive trouble calls from designated base departmental telecommunications control officers (TCO) and official customers in general, and coordinate technical intervention for restoration actions on voice, data, and video requirements for all activities in the NAS Sigonella area of responsibility.</p> <p>Is also responsible for maintaining day-to-day operations and records maintenance of the cellular wireless/mobile phones and smartphones/iPhones data subscriber identity module cards SIM cards for the U.S. Navy in Sicily. Manages approximately 4000 official Defense Switched Network DSN telephones and approximately 30 official high speed internet ADSL accounts for which keeps record, file service agreement and reconciles those accounts with the service provider.</p> <p>Prepares official correspondence pertaining to billing problems, issues or policy and maintains history files and records.</p> <p>Liaison between mobile service provider technical branch on local coverage issues and the Technical Network Operations Service Center TNOSC to single out if the problem reside on the network, on the device, or on the TNOSC supported applications and provides detailed information and recommendations to users, technicians and contractor personnel in general, on history and possible solutions. Responsible to oversee the functionality of the Navy Wireless Mobile Network system, to include the management of a database with approximately 1100 users, planning, training, budgetary requirements, inventory, maintenance and technical support, and all official correspondence with the service provider. Resolves administrative issues and facilitates the resolution of technical problems i.e. equipment installation, costs, system modification and upgrades. Assists the Base Communications Office (BCO) Telecommunications Specialist in specifying the procurements requirements and technical update to the most current technology available at the lowest possible cost. Performs other related duties as assigned.</p>   |  |              |             |  |  |  |
| Qualification Requirements<br><br>(OPM Qualification Standards)                  | <p><a href="https://www.opm.gov/policy-data-oversight/classification-qualifications/general-schedule-qualification-standards/0300/communications-clerical-series-0394/">https://www.opm.gov/policy-data-oversight/classification-qualifications/general-schedule-qualification-standards/0300/communications-clerical-series-0394/</a></p> <p><b>At the time of application, applicants must possess a valid class "B" driver's license to drive vehicles in Italy.</b></p> <p><b>UA-05:</b> One (1) year of specialized experience equivalent to the <b>UA-06</b> or equivalent experience in the private or public sector OR three (3) years of successfully completed college or university level education in any field of study above the Italian "Diploma di Maturità" or equivalent OR "Laurea".</p> <p><b>UA-04:</b> One (1) year of specialized experience equivalent to the <b>UA-05</b> or equivalent experience in the private or public sector OR half (½) a year of graduate College or University level education beyond the Italian "Laurea 1° livello" or equivalent.</p> <p><b>Specialized experience:</b> Experience that equipped the applicant with the particular knowledge, skills and abilities to perform successfully the duties of the position, and that is typically in or related to the work of the position to be filled.</p> <p><b>Graduate Level Education (College or University)</b> that is directly related to the work of the position.</p> <p>You will be rated on the experience and education described on your application form to determine your level of Knowledge, Skills, and Abilities (KSA's) related to the job requirements:</p> <ol style="list-style-type: none"> <li>1. Knowledge of governing regulations, instructions, techniques, practices, methods and procedures as they relate to the preparation and processing of telecommunications invoices and maintenance of telecommunication bill transactions.</li> <li>2. Knowledge of the Italian invoices/billing documents and the steps to process commercial telecommunications bill transactions.</li> <li>3. Skill in using billing software and Microsoft Office products applications as Word, Excel and Outlook.</li> <li>4. Ability to resolve conflicts that may arise between various guides in any applicable field of work assigned.</li> </ol> |  |              |             |  |  |  |
| Announcement Status  | For inquiries concerning job announcement status, consult the CNREURAFCENT website:<br><a href="https://cnreurafcent.cnic.navy.mil/Installations/NAS-Sigonella/About/Jobs/">https://cnreurafcent.cnic.navy.mil/Installations/NAS-Sigonella/About/Jobs/</a>   |  |              |             |  |  |  |
| THE DEPARTMENT OF THE NAVY IS AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER           |  |  |              |             |  |  |  |

**DEPARTMENT OF THE NAVY, OFFICE OF CIVILIAN HUMAN RESOURCES (OCHR)**  
Human Resources Office (HRO), Sigonella, Italy

**Instructions for Completing The Employment Application (Local National – LN)**

| <b>EMPLOYMENT APPLICATION</b><br><br>Applications are <b>only</b> accepted if there is an open vacancy announcement.<br><br>Vacancy announcements may be downloaded from:<br><a href="https://cnreurafcent.cnic.navy.mil/Installations/NAS-Sigonella/About/Jobs/">https://cnreurafcent.cnic.navy.mil/Installations/NAS-Sigonella/About/Jobs/</a><br><br>The application form may be downloaded from:<br><a href="https://cnreurafcent.cnic.navy.mil/Installations/NAS-Sigonella/About/Jobs/How-to-Apply/">https://cnreurafcent.cnic.navy.mil/Installations/NAS-Sigonella/About/Jobs/How-to-Apply/</a> . Ensure that you are utilizing the latest version of the application form.<br><br><b>ALL applications MUST be completed in English.</b><br><br><b>APPLICATIONS NOT IN ACCORDANCE WITH INSTRUCTIONS WILL BE RATED "NOT QUALIFIED/INELIGIBLE" BY THE HRO.</b><br><br><b>WHO MAY APPLY</b><br><br>Citizens of a European Union member state.<br><br>Only candidates specified in the "Who May Apply" section of the vacancy announcement may receive consideration.<br><br>Applicants with U.S. citizenship are ineligible to be employed in LN positions by the U.S. Forces in Italy.<br><br><b>QUALIFICATION REQUIREMENTS</b><br><br>Candidates must pay attention to the type of experience, education, certifications and licenses requested by the vacancy announcement and ensure that all this information, including expiration dates, as applicable, are reported in the appropriate block on the application form.<br><br><b>Work Experience:</b> Candidates must describe in detail, in their own words, work experience related to the vacancy and <b>MUST</b> specify:<br><ul style="list-style-type: none"><li>From/To dates of prior employment (month and year);</li><li>Position title and grade level;</li><li>Employer information;</li><li>WEEKLY HOURS;</li><li>Experience gained during military service (provide detailed description of duties performed)</li><li>Language proficiency</li></ul><br>Position descriptions (PDs) and/or certificates of employment will not be considered in lieu of description of work experience.<br><br>If the announcement text is copied verbatim, the application will not be considered.<br><br><b>Typing Proficiency:</b> Self-certify your English typing proficiency in the appropriate block of the application indicating your typing speed when a "qualified typist (O/A)" certification is required. Qualified typists must meet a minimum of forty (40) words OR two hundreds (200) strokes per minute in English. Typing proficiency skills are subject to verification.<br><br><b>Education:</b> If education is used for qualification purposes, the title of the degree/certificate/diploma <b>and</b> all courses/subjects must be translated to English.<br><br>Educational documents obtained outside the European Union (EU), with the exception of the U.S.A, must be evaluated by an appropriate organization that specializes in interpretation of foreign educational credentials.<br>Foreign language documents must be <u>officially translated to English</u> .<br><br>Graduate education is College or University level education beyond the Italian 1 <sup>st</sup> Level University Degree or equivalent.<br><br>Professional course work certificates released by Regional Institutions or equivalent may be considered for positions up to UA-06 grade level only. | <b>SUBMISSION OF THE EMPLOYMENT APPLICATION</b><br><br>APPLICATIONS MAY ONLY BE SUBMITTED VIA EMAIL, IN <b>ENGLISH</b> , to:<br><a href="mailto:sigonella-hro-wantajob@us.navy.mil">sigonella-hro-wantajob@us.navy.mil</a><br><br><ul style="list-style-type: none"><li>The subject line of your email <b>MUST</b> contain the Last and First name of the applicant <b>AND</b> the vacancy announcement number, for example: LAST NAME, FIRST NAME - LN19-003740;</li><li>Only one email will be accepted per vacancy announcement. If more than one email is sent only the most recent will be considered/evaluated;</li><li>Utilize the latest version of the application form downloaded from the CNREURAFCENT website;</li><li>Do not alter the content and the properties of the application;</li><li>Complete the application form providing all the requested information;</li><li>Do not send Postal Electronically Certified (PEC) emails;</li><li>Attach the application form only in PDF format utilizing only ADOBE PDF Reader (additional attachments are not necessary and should not be included unless specifically requested by the vacancy announcement);</li><li>To ensure the file is correctly transmitted and legible, scan the application form as a PDF document or save the file by printing it to adobe pdf;</li><li>The email and the attached application cannot exceed a maximum of 10MB;</li><li>Verify the accuracy and validity of the information prior to submission;</li><li>Submit the application by the closing date of the vacancy announcement.</li></ul><br><b>VERIFICATION DOCUMENTS</b><br><br>Prior to appointment, selectees must provide verification of work experience, education and/or licenses, as applicable. Work experience certified on the application form is subject to verification with employers. HRO will proceed with the hiring process ONLY when all eligibility requirements are satisfactorily met.<br><br><b>INTERVIEWS AND SELECTIONS</b><br><br>Interviews and selections are made by the Hiring Manager of the department requesting the vacancy announcement. Selectees will be notified exclusively by a staff member of the HRO.<br><br><b>STATUS OF THE EMPLOYMENT APPLICATION</b><br><br>Consult the CNREURAFCENT website status column for the current recruitment stage: <a href="https://cnreurafcent.cnic.navy.mil/Installations/NAS-Sigonella/About/Jobs/How-to-Apply/">https://cnreurafcent.cnic.navy.mil/Installations/NAS-Sigonella/About/Jobs/How-to-Apply/</a> .<br><br>HRO does not provide status on job applications .<br><br><b>NOTES:</b><br><ol style="list-style-type: none"><li>Employment of relatives is restricted in accordance with NASSIG Instruction 12330. Relatives cannot be in the same line of supervision of another relative.</li><li>If a candidate is selected at a lower grade level for a position with promotion potential (e.g. UA-05/04/03), he/she can be promoted to the target level without further competition at management's request.</li><li>Prior lists of qualified candidates may be used to fill additional similar positions without further competition.</li><li>"Local National" refers to citizens of a European Union member state.</li><li>Internal employees may apply and be considered for positions at any lower grade; lower pay, or different employment category. Pay will be set in accordance with articles 13 and 14 of the Conditions of Employment for LN employees of 1 April 2024.</li></ol> |
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